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[17/08/2026]

**[CT2274/2026 - Services - Tender for the Implementation of a Fully Compliant European Digital Identity Wallet (EUDIW), Supporting Trust Ecosystem and use cases for the Malta Digital Innovation Authority (MDIA)]**

**Clarification Note # [06]**

To all prospective bidders

Reference is made to the above-captioned tender for which the deadline for submission of offers is **[24/09/2026]** at **[09:30am]**.

Please find a set of clarifications which are construed to form an integral part of the tender document.

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**Question No. [01]:**

*The tender document refers to "Economic Operators" but does not explicitly specify any nationality or country-of-incorporation restrictions. Kindly confirm whether companies registered outside the European Union, including India, are eligible to submit bids either independently or as the Lead Bidder, subject to meeting all the tender requirements.*

**Answer No. [01]:** With regards to the eligibility in-order to participate in the tender, economic operators must provide evidence that they meet or exceed the minimum criteria as described in, but not limited to, Section 1, Article 5.

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**Question No. [02]:** *Page 15 ,1.7 Key Experts, Key Expert 1 - Project Manager:*

*i)In possession of an academic qualification equivalent to MQF level 6 (or equivalent) in a field related to Management, or Information Communication Technology, or Engineering or a comparable subject field.*

*ii)Have a minimum of 1 year experience in EUDIW Large Scale Pilots [1 mark addon]."*

- i) *Kindly clarify the acceptable qualification equivalence for MQF Level 6. Specifically, will Bachelor's degrees /Master degree obtained from recognized universities/institutions outside Malta/EU (e.g., UGC/AICTE-recognized Indian universities) be considered equivalent to MQF Level 6 for meeting the Key Expert qualification requirements? Additionally, kindly share the official link or reference, if any, where the equivalence of foreign qualifications to the Malta Qualifications Framework (MQF) can be verified.*
- ii) *Kindly clarify whether experience in other large-scale Digital Identity Wallet or Digital Wallet implementations (other than EUDIW Large Scale Pilots), involving design, development, deployment, or implementation of digital identity ecosystems compliant with internationally recognized standards, will be considered equivalent for the purpose of this add-on criterion.*

**Answer No. [02]:**

i) The Key Experts Form states that “Qualifications required are defined with reference to the Malta Further & Higher Education Authority (MFHEA) (previously known as the Malta Qualifications Council) (<https://mfhea.mt/academic-qualifications/>).

It shall be the Tenderers’ obligation to ascertain that the qualifications possessed by the Key Experts proposed by them are equivalent to the established MQF/EQF Level prior to tender submission. The Evaluation Committee reserves the right to request the determination of the Malta Further & Higher Education Authority (MFHEA) (previously known as Malta Qualifications Council (MQC)) in checking the equivalency of the qualifications, which shall be final. The Malta Qualifications Recognition Information Centre (MQRIC) is the competent body within the Malta Further and Higher Education Authority (MFHEA) (previously known as NCFHE) that recognises qualifications against the Malta Qualifications Framework (MQF) and whose portal can be accessed here <https://mfhea.mt/>.

Key Experts whose qualifications do not meet the minimum requirements in terms of equivalency, or the equivalency of which is dubious or cannot be determined, shall be rejected”.

ii) The BPQR add-on criterion 1.7 (a) requirement is limited to “a minimum of one (1) year experience in EUDIW Large Scale Pilots”.

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**Question No. [03]: Annexes - Android/iOS - e-ID card - Demo:**

*The Android and iOS demo applications provided in the Annexures require a Malta eID card (via NFC) along with a Card Access Number (CAN) to access the application features. As bidders do not have access to a test eID card or a valid CAN, we are unable to evaluate the complete functionality and intended user workflow.*

*1. Will a test/demo Malta eID card and its corresponding CAN be provided to bidders for evaluation purposes?*

*2. Alternatively, is there a test mode, sandbox environment, or sample credentials available to access the demo application's functionalities*

**Answer No. [03]:**

1) Test/demo Malta eID cards and corresponding CAN will not be provided to bidders prior to tender award stage. Any test or sample eID cards provided to the awarded bidder will be limited to cards from the current production or issuance batch and will reflect the chip, operating system, application, and technical configuration presently in use.

As per Section 2, Article 4.2.1.2 “interoperability with the eID Card is mandatory, as it will be used to onboard users at all stages of the EUDIW”. The awarded bidder shall ensure full backward compatibility of the Wallet Solution with all valid Maltese eID and residence cards in circulation, notwithstanding differences in card manufacturer, chip, operating system, JavaCard applet, certificate profile, cryptographic algorithm, APDU command set, PIN lifecycle or QSCD implementation. Forward compatibility and support for existing card profiles and normal card lifecycle upgrades shall form part of the contractor’s maintenance and support obligations defined in Section 3, Clause 4.2.3.11.8 ‘Build, Operate, Maintain and Support’.

2) There are currently no test mode/sandbox environment or sample credentials available to bidders to access demo functionalities.

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**Question No. [04]:** *Annexes - Android/iOS - e-ID card – Demo:*

*Kindly clarify the intended purpose of the Android and iOS demo applications provided in the Annexures.*

*1. With the reference/demo applications which are provided, is it solely to illustrate the expected functionality and user experience, or*

*2. These are Existing applications/components that the successful bidder is expected to integrate with, extend, or replicate as part of the proposed solution*

**Answer No. [04]:** With regards to the Android and iOS demo applications and the APDU Command Set provided in the Annexes and as per Appendix II, “The Contracting Authority has provided sample code solely for illustrative and reference purposes. The awarded bidder is permitted to use, adapt, or incorporate this code into their proposed solution at their own discretion. However, by doing so, the awarded bidder assumes full and exclusive responsibility for the code’s suitability, correctness, security, and integration. The contracting authority expressly disclaims any

and all liability arising from the use of the sample code, and shall not be held accountable for any issues, damages, or deficiencies resulting therefrom”.

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**Question No. [05]:** *Annexes - Android/iOS - e-ID card – Demo:*

*To enable bidders to better understand the expected solution and accurately assess the implementation scope, kindly confirm whether any of the following can be made available:*

- 1. If feasible please provide us a brief walkthrough or demonstration of the demo applications;*
- 2. A user guide or functional documentation explaining the application workflows and features; or*

**Answer No. [05]:** As per Appendix II, the Android and iOS demo applications and the APDU Command Set provided in the Annexes are intended solely as reference materials “for illustrative and reference purposes” and “The awarded bidder is permitted to use, adapt, or incorporate this code into their proposed solution at their own discretion”. Walkthroughs, demonstrations, user guides or functional documentation are not part of the published tender document.

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**Question No. [06]:**

*Figure -1 High - Level Diagram*

*Figure 2- PKI and Related Services:*

*Clarification on Architecture Diagrams & Abbreviations:*

*Kindly provide a self explanatory guide, user manual, or simplified process flow to assist bidders in understanding the architecture and overall workflow. The current diagrams do not clearly indicate the sequence of interactions, making them difficult to interpret,*

*Additionally, kindly provide a glossary of the abbreviations and acronyms used in the diagrams, or an annotated version with the corresponding expansions, to enable accurate interpretation without making assumptions.*

**Answer No. [06]:** Figures 1 and 2 are intended to provide a high-level representation of the target solution and its principal components. Bidders are expected to analyse the requirements set out throughout the tender document, including the referenced standards, legislative instruments, and technical specifications, and to propose their own architecture, sequence flows, and implementation approach as part of their technical offer. Furthermore, as part of the BPQR, bidders are expressly required to provide technical architecture diagrams, sequence diagrams, component interaction descriptions, and supporting documentation as part of their submission.

The abbreviations and acronyms used in the diagrams are generally defined within the tender document. Where a bidder requires clarification on the meaning of a specific abbreviation, acronym, component, or interaction, a targeted clarification request may be submitted.

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All other tender documents, conditions and requirements, which are not superseded by this clarification remain in place.

## **Department of Contracts**